



## **Privacy policy**

### **What is this Privacy Policy for?**

This privacy policy is for this website [ersolutions.uk](http://ersolutions.uk) and governs the privacy of its users who choose to use it.

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. Furthermore the way this website processes, stores and protects user data and information will also be detailed within this policy.

### **The Website**

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all UK national laws and requirements for user privacy.

### **Use of Cookies**

This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer / device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer / device.

Cookies are small files saved to the user's computer's hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

Other cookies may be stored to your computer's hard drive by external vendors when this website uses referral programs, sponsored links or adverts. Such cookies are used for conversion and referral tracking and typically expire after 30 days, though some may take longer. No personal information is stored, saved or collected.



## **Our Privacy Policy**

ERSolutions.uk (“us”, “we”, or “our”) operating the [www.ersolutions.uk](http://www.ersolutions.uk) website, is strongly committed to protecting the personal data of all our candidates, clients or users of our website.

This page informs you of our policies regarding the collection, use, and processing of personal data when you use our services and the choices you have associated with that data.

By using our services, you agree to the collection, use and processing of information and personal data in accordance with this policy.

## **GDPR**

This privacy policy will explain how our organisation uses the personal data we collect from you.

### **Topics:**

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- Who will we share your data with?
- How do we store your data?
- What are your data protection rights?
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

### **What data do we collect?**

Our Company collects the following data:

Enquiries- When you request information or make enquiries about any of our services or programmes, we may use the personal data you provide in order to fulfil your request or respond to your enquiry. It is in our legitimate interests to use your personal data in this way so that you receive the information you have requested.



Information about your use of our website (for more information, please see our Cookies policy)

### **How do we collect your data?**

You directly provide ersolutions.uk with most of the data we collect. We collect and process data when you:

- submit an online query through our website regarding our services
- complete a survey or provide feedback on any of our message boards or via email;

### **How will we use your data?**

Our Company collects your data so that we can:

- get in touch with you with our specific services we provide

### **Who will we share your data with?**

Our Company may share your information with any member of ersolutions.uk, and other trusted third parties which enable us to operate successfully and efficiently.

### **How do we store your data?**

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for after which it is removed.

### **What are your data protection rights?**

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to ask Our Company for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that Our Company correct any information about you that you believe is inaccurate. You also have the right to request that Our Company complete any information you believe is incomplete.



**The right to erasure** – You have the right to request that Our Company erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to Our Company’s processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that Our Company transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we shall have a period of one month to respond to you. If you would like to exercise any of these rights, please contact us at:

write to us: [info@ersolutions.co.uk](mailto:info@ersolutions.co.uk)

### **Privacy policies of other websites**

Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 14th March 2024.

### **How to contact us**

If you have any questions about Our Company’s privacy policy, the data we hold on you, or you would like to exercise any of your data protections rights, please do not hesitate to contact us.

Email us at: [info@ersolutions.uk](mailto:info@ersolutions.uk)